CATEGORIES	2017
GUEST TRACKING	
Un-duplicated individuals who received shelter	2,106
Men	1,176
Women	620
Children	310
Total nights of shelter provided	96,648
Individuals sheltered on average each night	265
Highest number of guests on a given night	316 on Oct. 27
DISTRIBUTION CENTER	
Individuals who received clothing through the clothing bank	1,273
Household items, including beds, furniture and major appliances given to households	11,816
Number of households that received items	1,990
School supplies given to those in need	761
FOOD SERVICES	
Meals served from the kitchen	311,954
Meals distributed through food boxes	174,495
Meals supplied food to partner agencies	100,125
Total cost per meal	11 cents
Total meals served and distributed	586,574
CHRISTMAS	,
Children assisted with gifts, clothing and food	2,272
Total individuals (including children) who received gifts and food baskets	4,022
Total gifts given	11,685
DIRECT HELP	
Occurrences of medical help, including visits in our clinic, as well as dental, vision and prescription assistance	1,482
Transportation vouchers (bus tickets, cab fare, etc.) provided	7,496
Occasions of rental and utility assistance provided	24
Occurrences of additional direct help for miscellaneous items (phone cards, stamps, identification, etc.) provided	140
VOLUNTEER SERVICES	
Volunteer hours provided	55,029
Number of volunteers	1,850
Volunteer instances occurred on average each month	1,600
At \$22.14 an hour, these hours would have cost:	\$1,218,342
DOXAZO	
3-on-3 Basketball (Monthly)	
Average Participants	40
Dare to Grow	
Participants	120
Mighty Men (Summer Program)	
Kids	60
Daughters of the King (Year Round)	
Kids	65
CaRE - CAREER READINESS EDUCATION	
Total guests served	43
Total guests who graduated	30
SIT - SERVANTS IN TRAINING	
Participants / Graduates	65 / 14
RESTORE HOPE	33.11
Number of victims served	131
Number of victims served	101

## 2017 ANNUAL REPORT

CATEGORIES	2017
<b>NET</b> REACH	
Taco Tuesday	
Meals served total	3,825
Average number of people served each week	85
Life Skills Classes & Workshops	58 classes
Residents participating	1,160
NET Rewards Store	
Total number of residents shopping	122
Mentor Life Planning Meetings	1,056
Hi-Crest Homes Improved	21 homes
CHILDREN'S PALACE	
Children enrolled	36
Number of family special events	26
Meals and snacks served	2,399 meals + 2648 snacks
EXPENSES BY SOURCE	Budget Percentage
Programs – This includes shelter, meals, street outreach, rehabilitation programs, case management, housing referrals, and services provided through our Distribution Center.	71%
Repairs and Maintenance – Covers the upkeep of all the Mission's properties.	4.407
	14%
Administrative – Includes donor system management, volunteer management, guest records and evaluations.	8%
volunteer management, guest records and evaluations.  Direct Help – Financial assistance provided for rent and utilities, medications, transportation, identification, stamps, phone cards and similar services provided to both guests	8%
volunteer management, guest records and evaluations.  Direct Help – Financial assistance provided for rent and utilities, medications, transportation, identification, stamps, phone cards and similar services provided to both guests and non-guests of the Mission.  Public Relations and Advertising – Efforts used to acquire financial/material resources and volunteer recruitment. All efforts	3%
volunteer management, guest records and evaluations.  Direct Help – Financial assistance provided for rent and utilities, medications, transportation, identification, stamps, phone cards and similar services provided to both guests and non-guests of the Mission.  Public Relations and Advertising – Efforts used to acquire financial/material resources and volunteer recruitment. All efforts supported entirely by donations, no government funds used.  Public Education – Information to the public on how to help	3%
volunteer management, guest records and evaluations.  Direct Help – Financial assistance provided for rent and utilities, medications, transportation, identification, stamps, phone cards and similar services provided to both guests and non-guests of the Mission.  Public Relations and Advertising – Efforts used to acquire financial/material resources and volunteer recruitment. All efforts supported entirely by donations, no government funds used.  Public Education – Information to the public on how to help the homeless.	3% 3% 1% Income
volunteer management, guest records and evaluations.  Direct Help – Financial assistance provided for rent and utilities, medications, transportation, identification, stamps, phone cards and similar services provided to both guests and non-guests of the Mission.  Public Relations and Advertising – Efforts used to acquire financial/material resources and volunteer recruitment. All efforts supported entirely by donations, no government funds used.  Public Education – Information to the public on how to help the homeless.	3% 3% 1% Income Percentage
volunteer management, guest records and evaluations.  Direct Help – Financial assistance provided for rent and utilities, medications, transportation, identification, stamps, phone cards and similar services provided to both guests and non-guests of the Mission.  Public Relations and Advertising – Efforts used to acquire financial/material resources and volunteer recruitment. All efforts supported entirely by donations, no government funds used.  Public Education – Information to the public on how to help the homeless.  INCOME BY SOURCE	3% 3% 1% Income Percentage 70%
volunteer management, guest records and evaluations.  Direct Help – Financial assistance provided for rent and utilities, medications, transportation, identification, stamps, phone cards and similar services provided to both guests and non-guests of the Mission.  Public Relations and Advertising – Efforts used to acquire financial/material resources and volunteer recruitment. All efforts supported entirely by donations, no government funds used.  Public Education – Information to the public on how to help the homeless.  INCOME BY SOURCE  Individuals  Businesses	3%  3%  1% Income Percentage 70% 11%
volunteer management, guest records and evaluations.  Direct Help – Financial assistance provided for rent and utilities, medications, transportation, identification, stamps, phone cards and similar services provided to both guests and non-guests of the Mission.  Public Relations and Advertising – Efforts used to acquire financial/material resources and volunteer recruitment. All efforts supported entirely by donations, no government funds used.  Public Education – Information to the public on how to help the homeless.  INCOME BY SOURCE  Individuals  Businesses  Churches	3%  3%  1% Income Percentage 70% 11% 9%